

CLIENT BILL OF RIGHTS

Clients who receive services have the following rights:

- 1. To receive services in a safe and pleasant environment.**
- 2. To receive prompt and adequate help.**
- 3. As a voluntary client, I have the right to refuse any help.**
- 4. To have my records kept confidential.**
- 5. To have access to my record at any time or after the completion of services when giving at least 24 hours notice.**
- 6. To file a grievance procedure if I am concerned about service.**
- 7. Each client shall have the right to be treated with respect and recognition of dignity and individuality by all employees of Lutheran Counseling and Family Services.**

